

IT INFRASTRUCTURE · DATA CENTRES · CLOUD

Infrastructure, engineered on the ground.

Network engineering, structured cabling, data centre smart hands, cloud and managed IT. From Johannesburg to the world, 24 hours a day, 7 days a week.

ESTABLISHED

2017

HEADQUARTERS

Johannesburg

GLOBAL MARKETS

London

AVAILABILITY

24 / 7

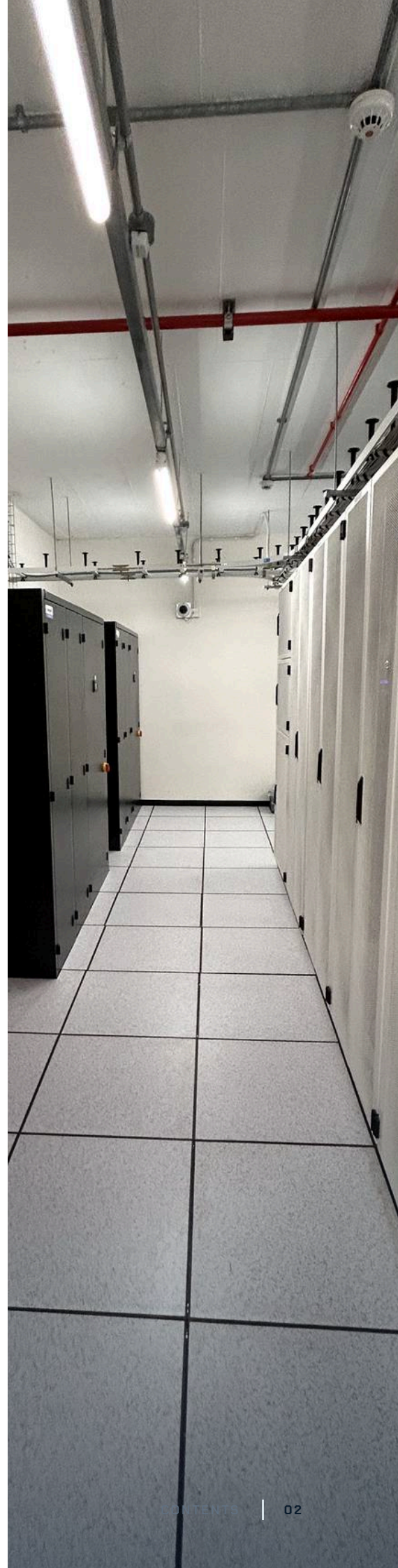
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AT A GLANCE

FOUNDED	HEADQUARTERS	GLOBAL OFFICE
2017	Johannesburg	London
AVAILABILITY	COUNTRIES SERVED	REGISTRATION
24 / 7	6 + global	CIPC 2017



01 · ABOUT IITECH

Engineers first. Founder-led since 2017.

Infinity Intelligent Technologies (Pty) Ltd, trading as IITECH, is a South African IT infrastructure company headquartered in Johannesburg, with a London office serving global markets.

We work from the physical layer up: the cabling, racks and hardware, the network that connects them, and the cloud, security and day-to-day support that keep a business running. One accountable team takes a job from scope to sign-off, on site or remotely.

Our engineers support offices, branches, server rooms and data centres across South Africa, Namibia, Lesotho, Mozambique, Eswatini and Cameroon, and our smart-hands service reaches customers' equipment further afield. We are open 24 hours a day, 7 days a week.

OUR AIM

The technology, help and support you need to run your business, without worrying about IT.

OUR FOUNDER

Zwelibanzi Nhlapo

Founder & Director

Zwelibanzi brings more than 12 years of hands-on IT infrastructure experience, including work as an AWS Outposts technician. He stays close to every engagement, so the person who scopes your job is close to the people who deliver it.

AWS Outposts

Cisco

Dell

Aruba / Arista

Windows & Linux

Microsoft 365

Azure & Intune

Hyper-V & VMware

REGISTERED NAME

Infinity Intelligent Technologies
(Pty) Ltd

TRADING AS

IITECH

CIPC REGISTRATION

2017/281726/07

FOUNDED

2017

HEADQUARTERS

Johannesburg, South Africa

GLOBAL MARKETS

London, United Kingdom

HOURS

Open 24 hours, 7 days a week

BID OFFICE

supply@iitech.co.za

Why organisations choose IITECH.

Experienced engineers, a disciplined way of working and the compliance credentials procurement teams need, in one accountable partner.

2017 <small>FOUNDED IN JOHANNESBURG</small>	24/7 <small>OPEN EVERY DAY OF THE YEAR</small>	6+ <small>COUNTRIES SERVED, PLUS GLOBAL REACH</small>	12+ <small>YEARS IN IT INFRASTRUCTURE</small>	CSD <small>REGISTERED AND TAX COMPLIANT</small>
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 Engineer-led Founded and led by an engineer with 12+ years in IT infrastructure. You deal with people who understand the equipment they are touching.	 Always on Open 24 hours a day, 7 days a week, for planned change windows, after-hours installs and urgent call-outs.
 One team, every layer Cabling, racks, servers, networks, cloud and support from a single partner, with one point of accountability.	 Method and evidence We follow your method of procedure, confirm before we change anything, and close out with photos, test results and notes.
 Regional and global reach Six countries served across Southern and Central Africa, a London office for global markets and smart hands wherever you need them.	 Procurement-ready CSD-registered and tax compliant, with a bid office for tenders and RFQs in South Africa and globally.

WHO WE SUPPORT

Data centres & colocation tenants

Smart hands, installs and audits in the data hall.

MSPs, integrators & field-service firms

A dependable field team for customers in our region.

Businesses of every size

Networks, cloud and day-to-day IT support.

Tender and RFQ buyers

A CSD-registered, tax-compliant supplier, in South Africa and globally.



03 · OUR SERVICES

Nine capabilities. One accountable team.

From the first cable run to day-to-day support, IITECH delivers infrastructure services for offices, branches, server rooms and data centres, on site and remotely.



01

Network installation & engineering

LAN, WAN and Wi-Fi designed, installed, configured and supported.



02

Structured cabling

Copper and fibre, terminated, tested, labelled and documented.



03

Data centre smart & remote hands

Skilled engineers on site, acting on your instructions, around the clock.



04

Rack & stack and server installs

Servers, storage and network gear racked, cabled, powered and checked.



05

AI-ready data centre installs

High-density and GPU servers installed with clean power and cabling.



06

Cloud & Microsoft 365

Tenant setup, migration, Azure, Intune and hybrid environments.



07

Managed IT support

Helpdesk, monitoring, maintenance, backups and endpoint security.



08

CCTV

IP camera systems installed, cabled, configured and maintained.



09

On-site field support

Engineers dispatched to site for installs, moves, changes and fixes.

TECHNOLOGIES WE WORK WITH

Cisco / Dell / HP / Aruba / Fortinet / Juniper / Meraki / Microsoft / VMware / Nutanix / APC

Brands are listed to describe equipment we install and support. They are trademarks of their owners and do not indicate a partnership.



Networks built neatly, tested and documented.

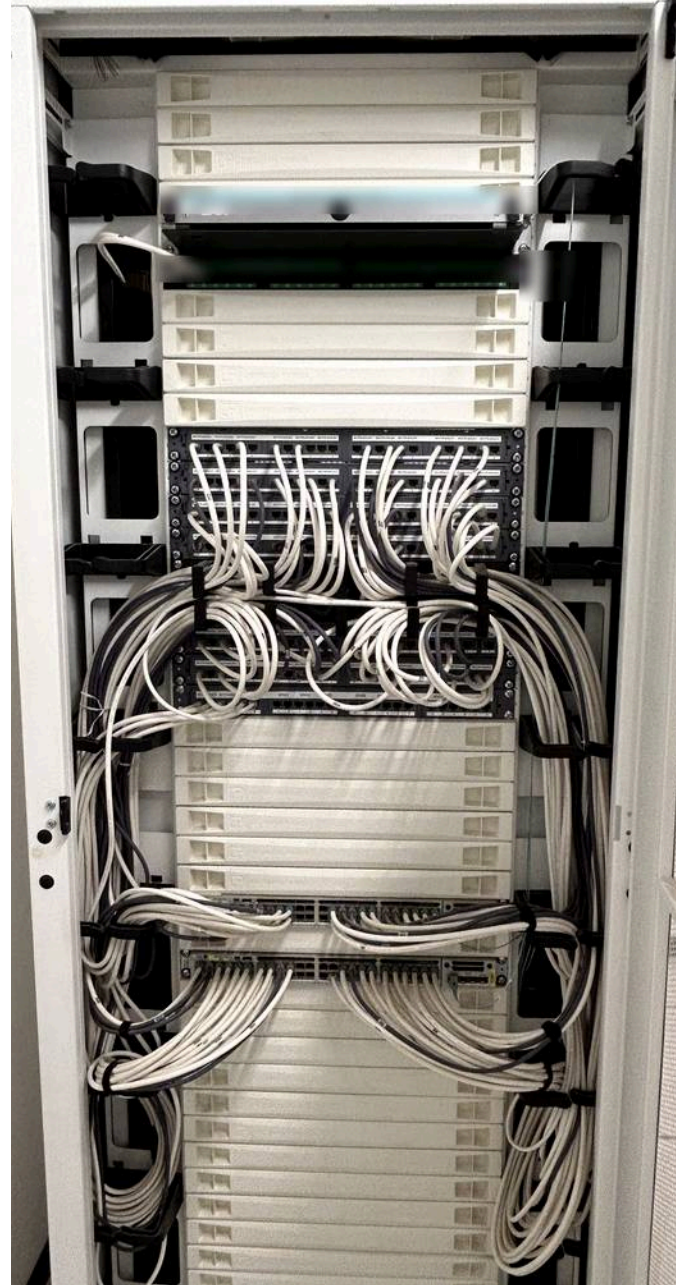
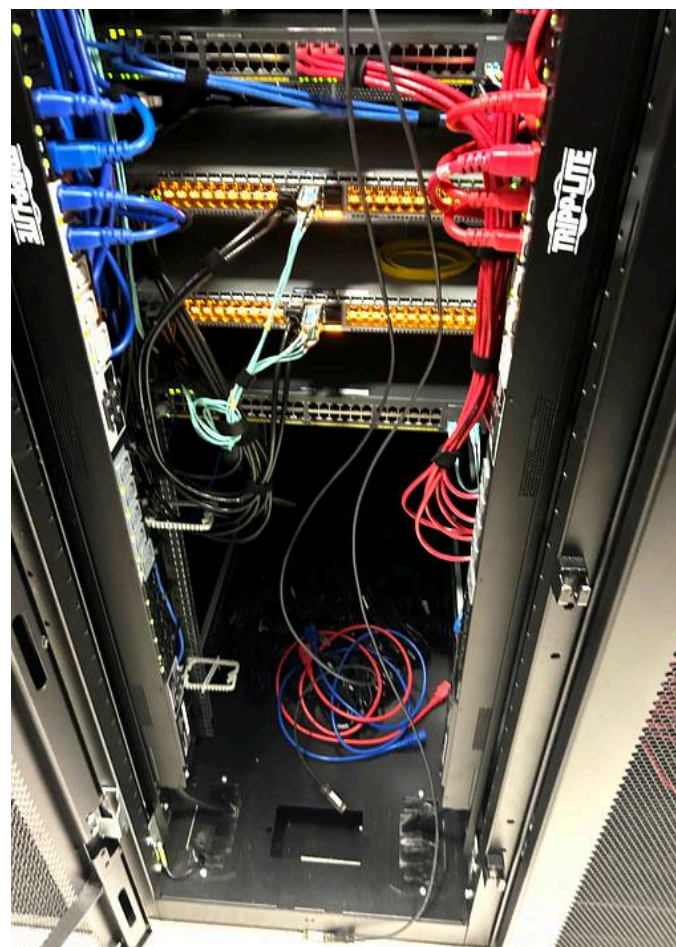
Racks and networks that are easy to trace, maintain and expand, long after we hand over.

Network installation & engineering

- LAN and WAN design, deployment and audits
- Switching and routing installs, upgrades and refreshes
- Wi-Fi surveys, access point installs and tuning
- Firewalls, VPN, SD-WAN and remote access
- Branch and site network roll-outs

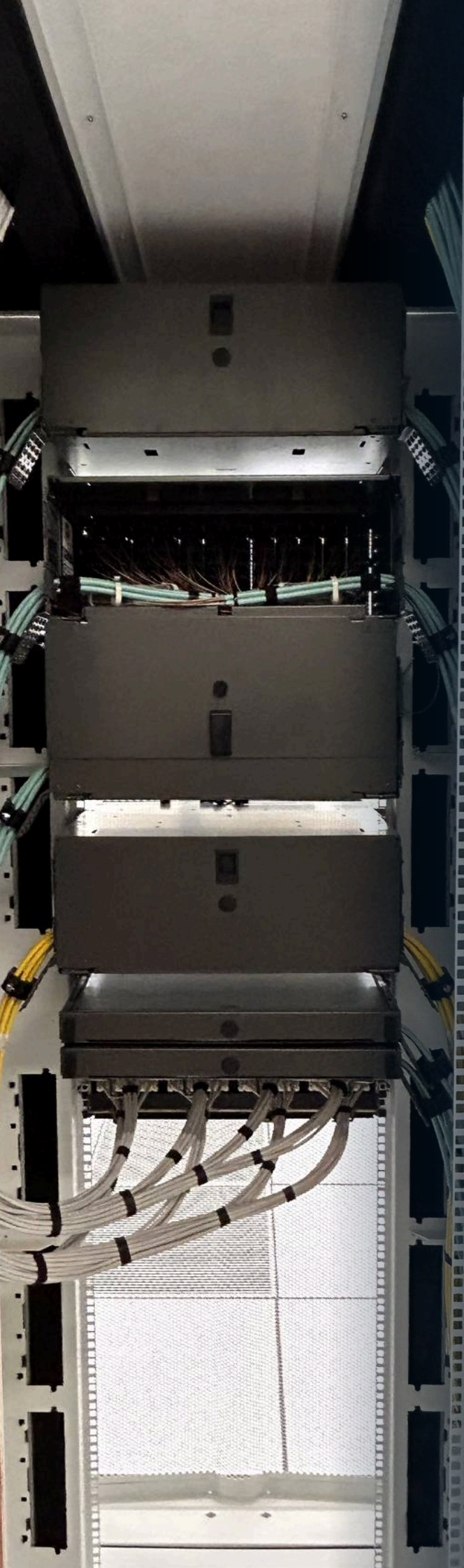
Structured cabling

- Copper backbone and horizontal cabling, terminated to patch panels
- Fibre runs, fusion splicing and OTDR testing
- Rack builds, cable management and re-cabling of existing rooms
- Every cable and port labelled to your scheme



AT HANDOVER

- | | |
|-----------------------------------|--------------------------------------|
| ✓ Copper and fibre links tested | ✓ Ports labelled to your scheme |
| ✓ Racks dressed and easy to trace | ✓ Before and after photos with notes |



Your hands and eyes in the data hall.

When your equipment is in a data centre and your team is not, IITECH engineers work on your behalf, day or night, to your method of procedure and the facility's rules.



Smart & remote hands

- Power cycles and reboots
- Visual checks with photos
- Patching, tracing and re-patching
- Drive, PSU, fan and optic swaps
- Console access for your engineers
- Deliveries and RMA returns



Rack & stack and server installs

Servers, storage and network equipment unboxed, railed, racked, cabled and powered on, with cable management, blanking panels and airflow in mind. Decommissions and rack audits too.



AI-ready data centre installs

GPU and high-density servers installed to plan: dense fibre and DAC connections, A and B power feeds checked, every link labelled, and a clean, reachable handover ready for your team to configure.

ON EVERY VISIT

01 ACCESS

Facility induction, escort and safety rules followed

02 CONFIRM

Device, rack and port checked before any change

03 EXECUTE

Your MOP, step by step, with live updates

04 CLOSE OUT

Photos, serials and notes for your ticket

The cloud set up properly, and support that keeps you running.

We set up, migrate and look after Microsoft 365 and Azure environments, and give your people one place to go when something needs fixing.

Cloud & Microsoft 365

Secure, well-structured tenants that are easy to manage and grow.

- Microsoft 365 tenant setup and administration
- Email and file migrations to Exchange Online, SharePoint and OneDrive
- Microsoft Teams roll-out and configuration
- Device management and compliance with Intune
- Azure, hybrid identity and Active Directory
- Hyper-V and VMware virtualisation
- Backup and recovery

Managed IT support

Day-to-day IT handled, so your team can focus on the business.

- Helpdesk support, remote and on site
- Monitoring and preventive maintenance
- Operating system and patch management
- Antivirus, endpoint and email security
- User onboarding and offboarding
- Hardware break/fix and procurement
- Training for your team



24/7 availability

Open around the clock for urgent issues and planned change windows.



Remote first, on site when needed

Most issues resolved remotely; an engineer attends when it matters.



One named contact

Clear communication and a single point of accountability.

Eyes on your sites. Engineers at your door.

CCTV

IP camera systems planned around what you need to see, then installed neatly and handed over working.

- IP camera installation and positioning
- PoE cabling, containment and termination
- NVR setup, recording and retention
- Remote viewing on phone and desktop
- Health checks, maintenance and repairs

On-site field support

Ticket-based visits for installs, moves, adds and changes, with a clear report when the job is done.

- Desk, device and equipment deployments
- Hardware break/fix and parts swaps
- Branch and site visits, planned or urgent
- Site surveys before projects



A field team that plugs into yours.

For MSPs, integrators and global field-service companies with customers in our region. We take work orders as a company and are responsible for the engineer, tools, travel and the quality of the result.

- Work orders by email, WhatsApp or your portal
- We follow your processes and customer standards
- Photo sign-off reports, ready for your customer
- A named contact and a clear escalation path

Install. Cable. Test. Document.

The same disciplined sequence on every job, whether it is a single rack or a full site. Nothing is finished until it has been tested and recorded.



01

Install

Racks, panels, servers and network equipment fitted to plan: level, secure, earthed and positioned for airflow and access.



02

Cable

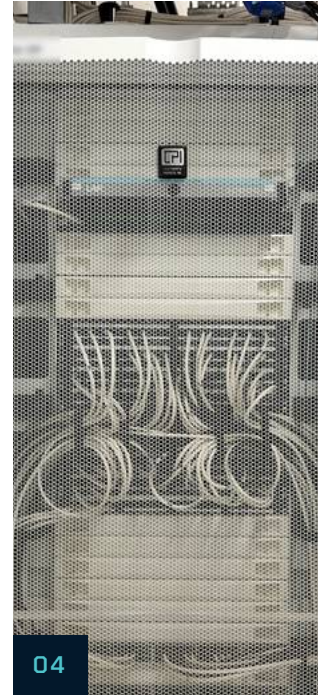
Copper and fibre run, dressed and terminated, with clear routing, correct bend radius and room to grow.



03

Test

Links tested and verified, devices powered and checked, and anything unusual flagged before we leave site.



04

Document

Ports and cables labelled to your scheme, with photos, test results and notes handed over for your records.

What you receive at close-out

A written record you can file, audit and build on, ready to close your ticket or project.

- ✓ **Before and after photos**
Of racks, ports and equipment
- ✓ **Labelling to your scheme**
Cables, ports and devices
- ✓ **As-built notes**
What was done and where
- ✓ **Test results**
For copper and fibre links
- ✓ **Serials and parts**
Anything installed or swapped
- ✓ **Recommendations**
Risks or follow-ups we noticed

Rooted in Africa. Reaching the world.

Headquartered in Johannesburg, serving six countries across Southern and Central Africa, with a London office for global markets.

COUNTRIES SERVED

South Africa HQ

Namibia

Lesotho

Mozambique

Eswatini

Cameroon

OFFICES

Johannesburg

Headquarters, South Africa

London

Global markets, United Kingdom

Cameroon

Namibia

South Africa

Lesotho

Mozambique

eSwatini

Johannesburg
HEADQUARTERS

Global smart-hands reach

Need hands on equipment outside our six countries? Tell us the site and the task and we will arrange skilled engineers to attend.

Procurement-ready, with the paperwork to prove it.

IITECH is registered and tax compliant, with a bid office for tenders and RFQs in South Africa and globally.

CENTRAL SUPPLIER DATABASE

● ACTIVE

MAAA1069087

Registered on National Treasury's Central Supplier Database, active and tax compliant.

Supplier number	MAAA1069087
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Registration status	Active
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Tax status	Tax compliant
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BID OFFICE

Tenders & RFQs

We quote for tenders and RFQs in South Africa and globally. Email the document, reference number, scope, site and closing date.

Email	supply@iitech.co.za
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Coverage	South Africa and global
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Availability	24 / 7
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SUPPLIER DOCUMENTS

On request

Supplier documents are supplied with each quotation or bid submission.

CIPC registration	2017/281726/07
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CSD supplier number	MAAA1069087
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Capability statement	Available
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COMPANY REGISTRATION

2017/281726/07

Registered with the Companies and Intellectual Property Commission in 2017.

Registered with	CIPC
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Registered name	Infinity Intelligent Technologies (Pty) Ltd
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Trading as	IITECH
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Bid office

For tenders, RFQs, RFPs and supplier registration, contact our bid office. We will respond with the documents and information your process requires.

Compliance documents, including CIPC and CSD records, are available to procurement teams on request.

TENDERS & RFQS

supply@iitech.co.za

AI ASSISTANT + SUPPORT PLAN

Your AI team, set up and supported for you.

IITECH SI gives your business a dedicated AI assistant that answers clients on WhatsApp and takes routine work off your plate, in any language. We set it up, train your team and support it every month.



Your business assistant

Online

Hi, can I book a visit for Thursday morning?

Yes. Thursday has 08:00 and 10:30 available. Which time suits you?

10:30, please.

Done. I've noted Thursday at 10:30. Please send your address and a contact name, and the team will confirm.

Sample conversation. Your assistant is set up with your own services, hours and answers.

AI TEAMMATE

Zara

Social & marketing

- Manages your social media
- Creates your posts
- Runs online marketing

AI TEAMMATE

Penny

Money & admin

- Sends your invoices
- Sends your emails
- Helps prepare tax documents

AI TEAMMATE

Sipho

WhatsApp & web

- Answers your WhatsApp messages
- Builds your website and company profile
- Automates the tasks you name

IITECH SI MONTHLY PLAN

R799 /month

\$49 · €43 · £37 per month

First month R599

WHAT'S INCLUDED

- Setup and deployment in 3–5 business days
- Monthly support, monitoring and optimisation
- Platform access for workflows and automation
- Training in your language
- Usage monitoring and cost guidance
- Priority support by email and WhatsApp

Foreign-currency prices are approximate; final amount at checkout, excluding local taxes where applicable. Extra AI usage is billed separately. Cancel with 30 days' notice.

IITECH SI in Spain

In Spain, IITECH SI is offered with our partner Ekkinos.

ekkinos.com





Let's build what's next.

Tell us the site, the task and your timeline. Whether it is one reboot, a full data centre install or ongoing support, we are ready 24 hours a day, 7 days a week.



SCAN TO VISIT
IITECH.CO.ZA

WEBSITE

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GENERAL ENQUIRIES

hello@iitech.co.za

PHONE

+27 78 243 6482
+44 7366 828663

TENDERS & BIDS

supply@iitech.co.za

OFFICES

Headquarters: Johannesburg, South Africa · Global markets: London, United Kingdom

HOURS

Open 24 hours a day,
7 days a week

[LinkedIn](#) Infinity Intelligent Technologies / [Instagram](#) @iitech_sa